

Date: June 24, 2010

To: Intermodal Equipment Providers interchanging chassis with Motor Carriers on NS served intermodal facilities

Subject: FMCSA Requirements for Intermodal Equipment Providers and for Motor Carriers and Drivers Operating Intermodal Equipment

The Federal Motor Carrier Safety Administration (FMCSA) has published regulations requiring Intermodal Equipment Providers (IEPs) to ensure that chassis interchanged to Motor Carriers are safe and in proper operating condition.

- 1.) To support IEPs whose operations involve NS served intermodal terminals, NS is working to make our system for collection of Driver Vehicle Inspection (DVIR) reports available to other IEPs, subject to the following restrictions:
 - a. NS will not offer DVIR collection at port facilities.
 - b. The IEP has already submitted form MCS-150C to FMCSA and obtained a US DOT number from FMCSA for their use as an IEP.
 - c. The IEP has executed IANA's GIER Master Agreement and registered their chassis that will be interchanged to/from Motor Carriers at NS served intermodal facilities in IANA's Global Intermodal Equipment Registry (GIER).
 - d. The IEP has indicated in their GIER chassis registrations that it will participate in IANA's Driver Vehicle Information Report (DVIR) collection process.
 - e. The IEP has executed IANA's DVIR Processing Agreement and has established the required connectivity with IANA to receive DVIRs from IANA.
 - f. The IEP requires motor carriers submitting DVIR to NS to be registered in the IANA Intermodal Driver Database (IDD). DVIR collected from drivers who are not registered in the IANA Intermodal Driver Database will not be forwarded by IANA to the IEP or retained by NS.
 - g. NS receives, via certified mail, a request from the IEP to participate in the NS Driver Vehicle Information Report (DVIR) collection process. This letter must be signed by one of the company officers identified on form MCS-150C submitted to FMCSA. NS reserves the right to refuse any IEP request that attempts to place any obligations on NS for the IEP's compliance with FMCSA regulations. This letter must be addressed to:

Dennis Meadows
Norfolk Southern Railway
Three Commercial Place, Box 208
Norfolk, VA 23510-9208

- 2.) IEPs approved to participate in the NS DVIR collection process will receive the following services at participating NS served intermodal terminals:
 - DVIR information recorded at time of in-gate.
 - DVIR information provided to driver on in-gate receipt.
 - DVIR information transmitted to IANA for their further transmission to IEP. IEPs will need to agree to participate in IANA's DVIR program to receive the DVIR collected by NS on their behalf.
 - Bad order holds for chassis with DVIR defects recorded at time of in-gate. These bad order holds are designed to prevent use of the chassis until the IEP (or their designated repair vendor) has reported the chassis ready for service.



- 3.) All costs incurred by the IEP for their participation in IANA's GIER and DVIR programs which will be the responsibility of the IEP.
- 4.) IEPs interested in receiving more information on either the GIER or DVIR programs should visit www.GierRegistry.com or contact Dennis Monts at Dennis.Monts@Intermodal.org or (301) 982-3400 Ext. 368.
- 5.) IEPs must have a process in place by June 30, 2010 to receive DVIRs from drivers. For IEPs not participating in the NS DVIR collection program, if NS does not receive EDI prior to ingate indicating that the IEP received a DVIR, we will ask the driver if the chassis requires repair; if the driver indicates that repair is required, we will:
 - (a) instruct the driver to ensure that DVIR defects are properly reported to the IEP; and
 - (b) place a bad order hold on the chassis to keep it out of service until the IEP releases the bad order hold.
- 6.) IEPs electing not to utilize the NS DVIR collection program must, prior to arrival of their chassis at in-gate, communicate to NS via an agreed EDI communication standard that:
 - (a) the IEP has received a DVIR from the driver, and;
 - (b) if the IEP determines that the chassis must be held out of service, the IEP desire to place a bad order hold on such chassis in NS systems upon in-gate.

NS is currently developing business rules and programming to receive DVIR EDI from IEPs through IANA and Advent (www.chassis.com). IEPs participating in the virtual DVIR solutions offered by IANA and Advent will meet this requirement by sending EDI to NS for DVIR with defects.
- 7.) IEPs must release bad order holds on their chassis via EDI or via the IDCS provided online bad order release application. Additional information for the IDCS bad order release application is attached to this advisory.

IEP release of bad order holds through EDI will be available later this year.
- 8.) IEPs will need to arrange their own processes to address Driver Vehicle Examination Report (DVER) collection. Additional information regarding DVERs can be found in 49 CFR §396.9.

General questions about the NS programs for compliance with the new FMCSA regulations should be directed to intermodal.maintenance@nscorp.com.

Robert Huffman
VP Intermodal Operations
Norfolk, VA



NS SHEMS Overview

SHEMS – Shipper
Equipment Management
System

Background

- This application was developed to allow intermodal equipment providers (IEPs) to manage the bad order holds for their chassis at NS facilities.
- Each IEP will be able to report on hand chassis out of service or back into service through the IDCS system, which in turn will update the NS terminal operating system.

Getting Started

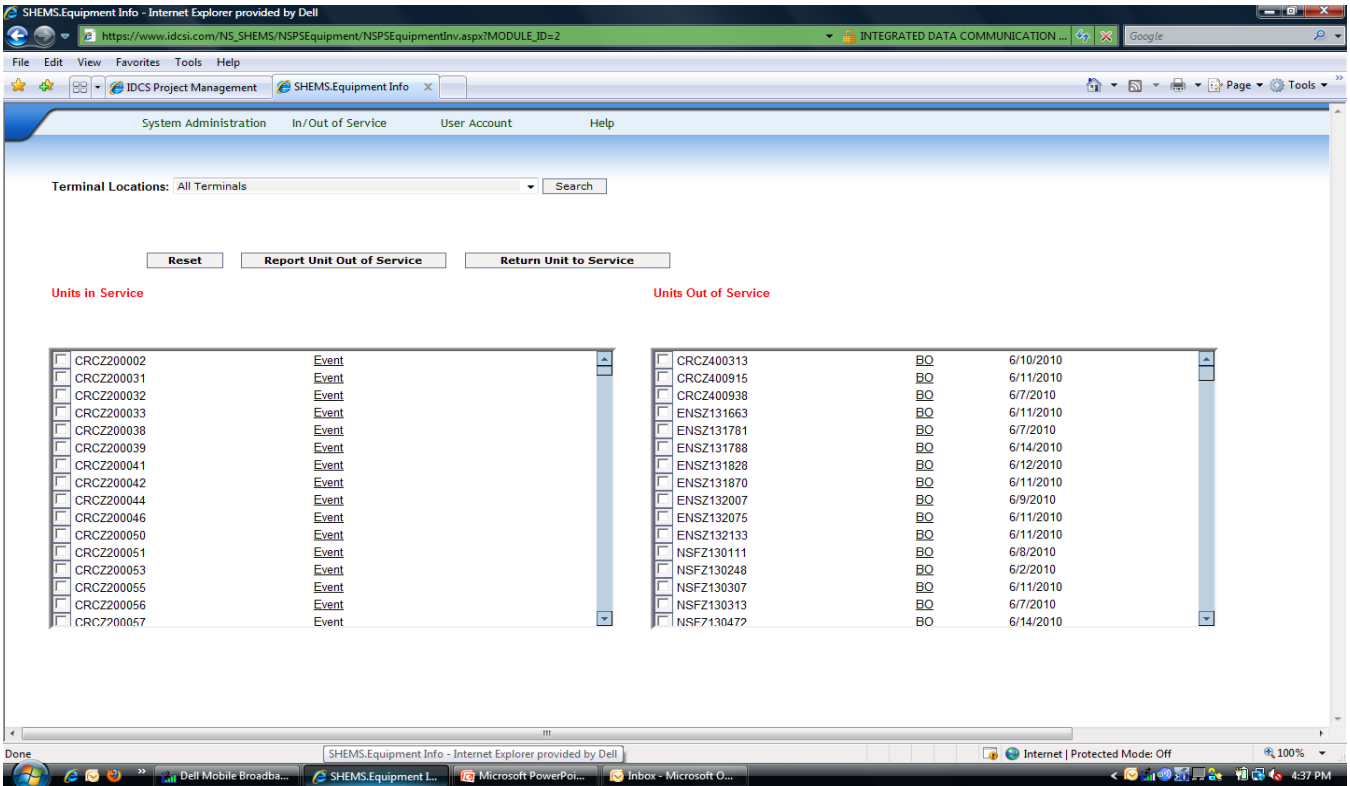
- IEPs may request a Master User ID by contacting James Brieger of IDCS via e-mail (jbrieger@idcsi.com) with your basic information – IEP DOT#, Company Name, Master User Name, Master User contact information (e-mail, phone number). Once setup, you will receive an e-mail notification.
- Once a Master User has been created for your company, that person can create any additional users and assign them to manage the good order/bad order holds at specific NS facilities.
- IDCS will automatically generate an e-mail confirmation message to the user on all actions performed for that user id, such as password creation and changes and unit activity.

Access to NS SHEMS

- Direct Link - https://www.idcsi.com/NS_SHEMS/Logon.aspx
- Go to IDCS (www.idcsi.com) and go to vendor services for NS and click on the SHEMS button.
- Log in with assigned user id and password

In/Out of Service

- Based on the Terminal Location selected, this screen will show on hand chassis for the IEP in 2 buckets. Units In Service can be out-gated. Units Out of Service have a Bad Order hold preventing them from being out-gated.



The screenshot shows the SHEMS.Equipment Info web application interface. At the top, there are navigation tabs: System Administration, In/Out of Service (selected), User Account, and Help. Below the tabs, there is a search area for Terminal Locations, currently set to 'All Terminals'. Three buttons are visible: Reset, Report Unit Out of Service, and Return Unit to Service.

The main content area is divided into two sections: Units In Service and Units Out of Service.

Units In Service:

Chassis ID	Event
<input type="checkbox"/> CRCZ200002	Event
<input type="checkbox"/> CRCZ200031	Event
<input type="checkbox"/> CRCZ200032	Event
<input type="checkbox"/> CRCZ200033	Event
<input type="checkbox"/> CRCZ200038	Event
<input type="checkbox"/> CRCZ200039	Event
<input type="checkbox"/> CRCZ200041	Event
<input type="checkbox"/> CRCZ200042	Event
<input type="checkbox"/> CRCZ200044	Event
<input type="checkbox"/> CRCZ200046	Event
<input type="checkbox"/> CRCZ200050	Event
<input type="checkbox"/> CRCZ200051	Event
<input type="checkbox"/> CRCZ200053	Event
<input type="checkbox"/> CRCZ200055	Event
<input type="checkbox"/> CRCZ200056	Event
<input type="checkbox"/> CRCZ200057	Event

Units Out of Service:

Chassis ID	Event	Date
<input type="checkbox"/> CRCZ400313	BO	6/10/2010
<input type="checkbox"/> CRCZ400915	BO	6/11/2010
<input type="checkbox"/> CRCZ400938	BO	6/7/2010
<input type="checkbox"/> ENSZ131663	BO	6/11/2010
<input type="checkbox"/> ENSZ131781	BO	6/7/2010
<input type="checkbox"/> ENSZ131788	BO	6/14/2010
<input type="checkbox"/> ENSZ131828	BO	6/12/2010
<input type="checkbox"/> ENSZ131870	BO	6/11/2010
<input type="checkbox"/> ENSZ132007	BO	6/9/2010
<input type="checkbox"/> ENSZ132075	BO	6/11/2010
<input type="checkbox"/> ENSZ132133	BO	6/11/2010
<input type="checkbox"/> NSFZ130111	BO	6/8/2010
<input type="checkbox"/> NSFZ130248	BO	6/2/2010
<input type="checkbox"/> NSFZ130307	BO	6/11/2010
<input type="checkbox"/> NSFZ130313	BO	6/7/2010
<input type="checkbox"/> NSFZ130472	BO	6/14/2010

- For Units In Service, selecting one or more chassis with the checkbox and then clicking the Report Unit Out of Service button will shift these over to the Units Out of Service category.
- For Units Out of Service, selecting one or more chassis with the checkbox and then clicking the Return Unit to Service button will shift these over to the Units In Service category.
- Reset will uncheck any checked chassis on this screen and reload the data from the latest search parameters.